



## Guarantee

We're 100% confident in our curtains & blinds. You can be too, thanks to our one-year guarantee.

This covers your fabric, controls, chains, cords and fittings of your curtains & blinds. So depending on the issue, you'll get either replacement components or a new curtain/blind free of charge if there's a problem within the two-year guarantee.

Obviously, there are a few exceptions that we can't cover you for.

These are:

- Accidental damage
- Any alterations
- Exposure to the elements
- Misuse
- Fitted in a non-domestic environment
- Everyday wear and tear
- Fabrics and dyes
- Normal fading
- Manufacturing defect not reported within 5 days of installation

### The small print

We warrant that the goods will be free from defects in material and workmanship for a period of one year from delivery of the goods to you. Only orders placed after February 2016 are covered by the one-year guarantee. It is important that you keep your invoice order reference number; this will be displayed on both your order confirmation invoice and confirmation email.

Should any defect in material or workmanship occur within the one-year warranty period after the date of delivery of the goods, we will arrange to examine the goods and, if the goods are defective, we shall either repair or replace the defective goods free of any charge for labor or materials (always providing that the goods have not been subject to any misuse or modification).

This warranty does not apply to marks or imperfections, which are not visible with a naked eye in natural daylight from a distance of 1 meter.

The warranties provided in this condition shall not apply where: the relevant fault or defect has been caused by your misuse, fitting and/or neglect of the goods or by accidents caused while the goods are in your possession; and/or in relation to the goods, the fault or defect was apparent on a reasonable inspection which you did not notify to us within 5 days from delivery or supply by us.

---

AVEON LTD

T: 0800 197 8837

E: [info@aveonblinds.co.uk](mailto:info@aveonblinds.co.uk)

W: [www.aveonblinds.co.uk](http://www.aveonblinds.co.uk)